

How is Worcestershire County Council performing?

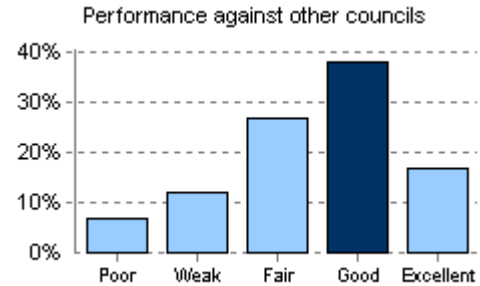
Overall Performance

good

Worcestershire County Council has been measured as **good** in the way that it serves its local people. The chart opposite shows what share of councils also received this rating.

We reached this overall rating by looking at:

1. How **Worcestershire County Council** is run; and
2. How **Worcestershire County Council's** main services perform.



1. How is Worcestershire County Council run and what progress has the council made in the last year?

Worcestershire County Council continues to be a good council.

Worcestershire County Council has made improvements to education, social services and road maintenance over the past year. Independent inspection has upgraded social services from a 'one star' to a 'two star' service. There has been an increase in the number of older people helped to live independently. There have been improvements in GCSE results, and for 11-14 year olds, but a slight decline for pupils aged 7-11. The educational achievement of looked after children also improved. The condition of the county's roads has improved. Waste recycling has not yet improved, but measures have been taken that should ensure targets are met by 2005. The council has agreed a contract with local companies and district councils to provide better access to services for local people. Based on its current plans, the council is well placed to further improve the way it works and the services it provides to local people.

In December 2002 **Worcestershire County Council** received a measurement of 3 out of 4 for the way it is run.

2. How do Worcestershire County Council's main services perform?

We have assessed core service performance in the service areas shown alongside. Each service is scored on a scale from 1 to 4, with 1 being the lowest and 4 being the highest. Education and social care are given more importance in reaching the overall service score than other areas.

Overall service performance **3** out of 4

